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INFORMATION DISCLOSURE
STATEMENT BY APPLICANT

Date Submitted: March 29, 2005

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Application Number	09/816,454
Filing Date	03/23/2001
First Named Inventor	Anthony F. MENNINGER et al.
Group Art Unit	3627
Examiner Name	Elaine L. Gort
Attorney Docket Number	062834-0169

U.S. PATENT DOCUMENTS

Examiner Initials*	Cite No. ¹	U.S. Patent Document		Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number	Kind Code ² (if known)			
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	C64	Noori, Hamid; Production and Operations Management; Total Quality Responsiveness; McGraw-Hill; 1995; pages 592-601	

Examiner Signature	Date Considered	5/31/05
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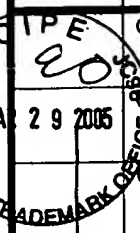
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	C70	Merriam Webster's Collegiate Dictionary; 10 th Edition; 1996; page 139.	
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	C72	Common identification Standards; GCI; Global Scorecard.net-Guide to ECT concepts.	
	C73	Microsoft Press Computer Dictionary 3 rd Edition; 1997; Microsoft Press; page 258	
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